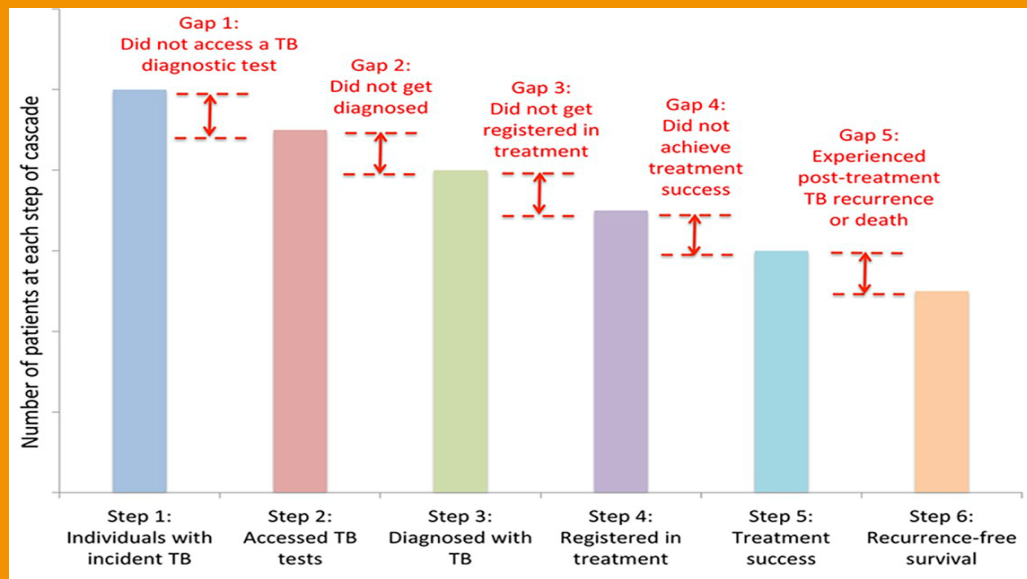


Factors influencing patients' willingness to return to private providers for TB diagnostic care: Insight from a standardised patient study in South Africa

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TB Cascade of Care



Subbaraman *et al.* 2019; *PLoS Med* 16(2):e1002754.

AIM & SP METHODOLOGY

We aimed to identify factors that affect patient willingness to return to private providers in an urban site of KwaZulu-Natal province, South Africa



FINDINGS

- Eight SPs undertook 220 interactions with 96 providers over four months in 2018
- SPs were willing to return in 112/220 (51%) of interactions:
 - 69 (62%) in which TB was *correctly* managed
 - 43 (38%) in which TB was *incorrectly* managed

Factors increasing willingness to return :

- interactions lasting longer than five minutes ($OR_a=11.30$, 95%CI=5.72-22.33)
- correctly managed TB ($OR_a=2.34$, 95%CI=1.23-4.46)
- interactions occurring in the SPs' home language ($OR_a=2.08$, 95%CI=1.03-4.21).

IMPLICATIONS

Findings suggest that even when correctly managed, diagnostic delays and disease progression may occur when a provider has not spent adequate time or effort to ensure patient comfort.

ACKNOWLEDGEMENTS

- Participating physicians
- Standardised patients
- Research Staff: N Meyiwa, M Ndlela, L Ntolosi
- KZN Doctors Healthcare CoalitionSouth
- African Medical Association



CONFLICT OF INTEREST DISCLOSURE

I have no Conflict of Interest to report.

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