Understanding the Future of Work in a Post Covid-19 Africa

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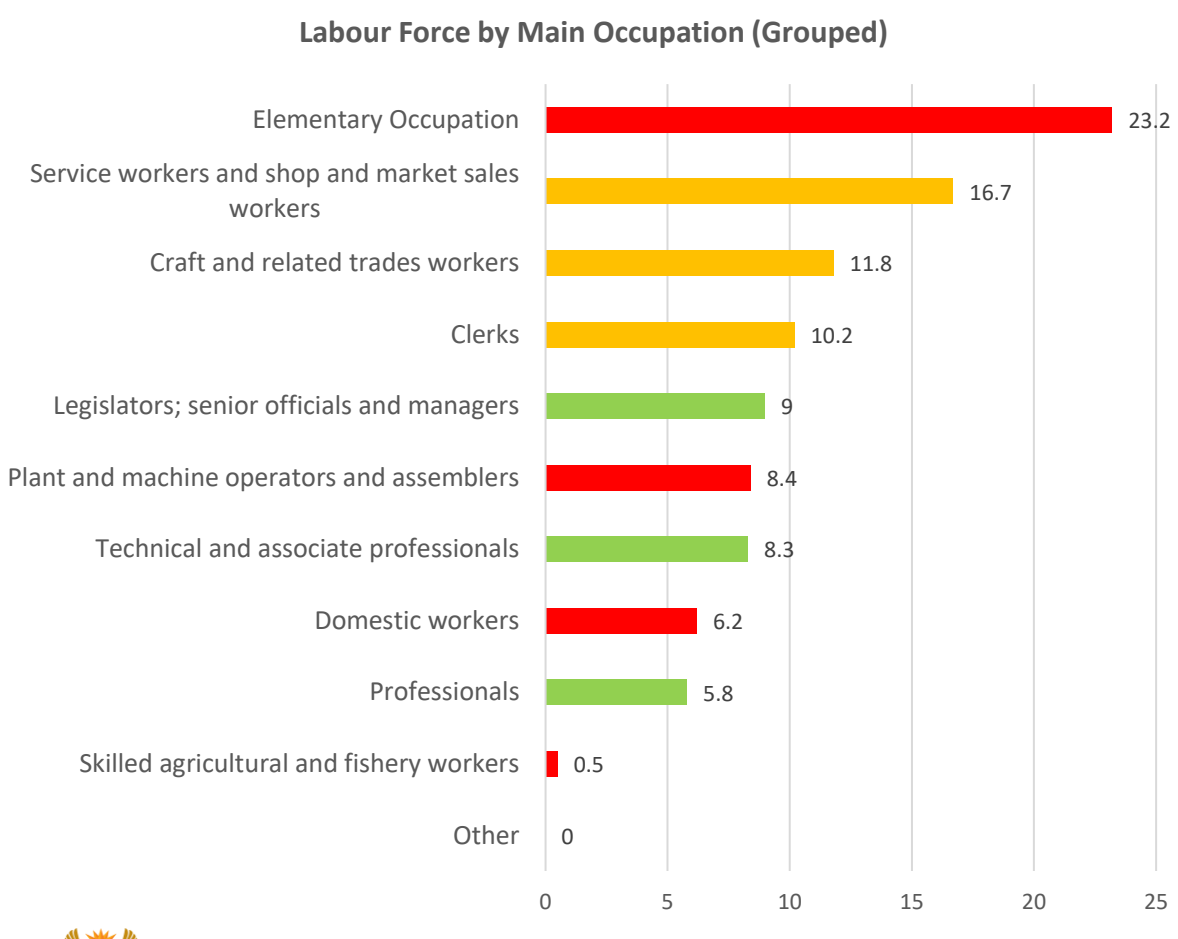
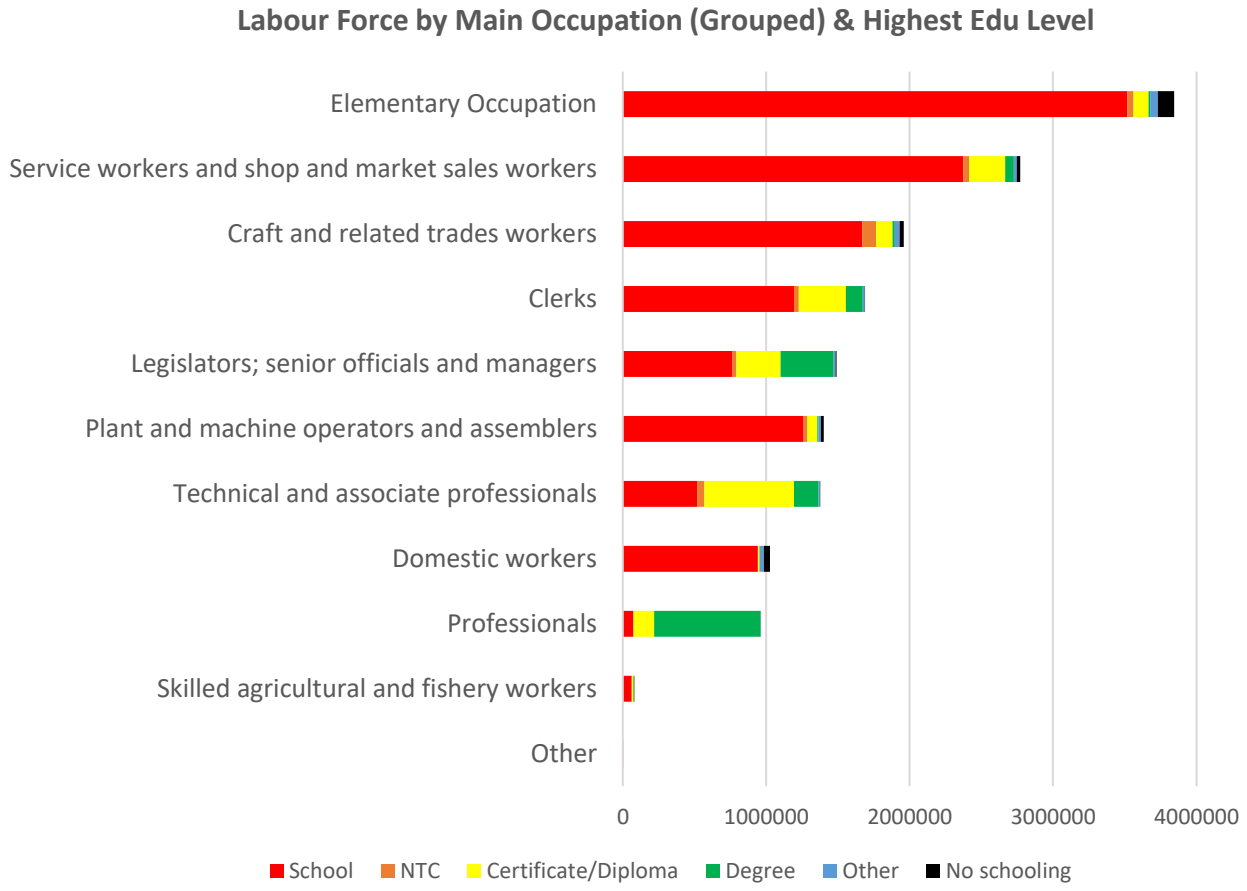
SA's Labour Force
An Unequal Opportunity to Work from Anywhere





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Source: Labour Force Survey 2020 Q1

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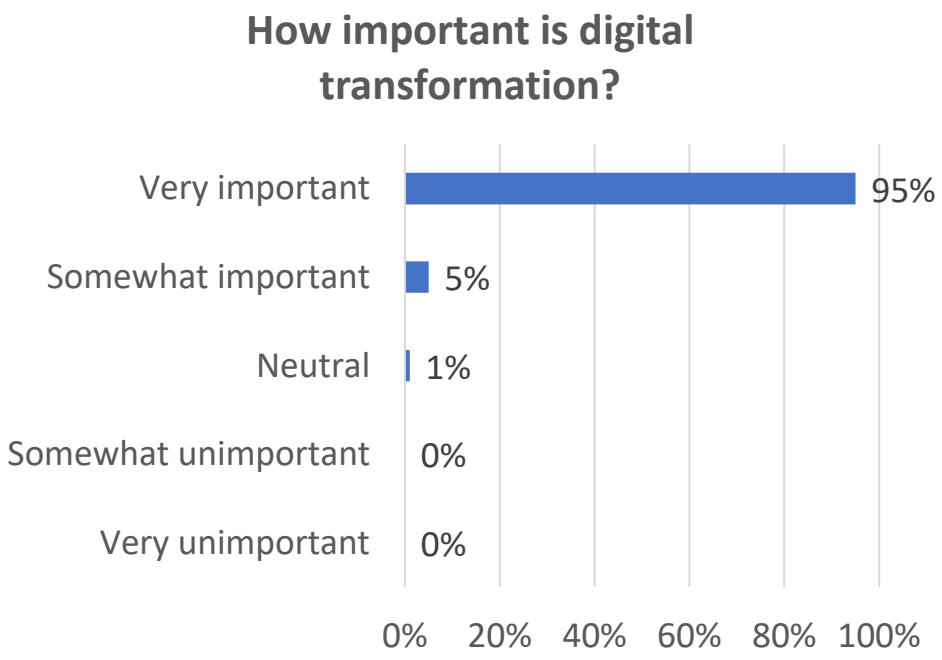
Digital Transformation enables Remote Work

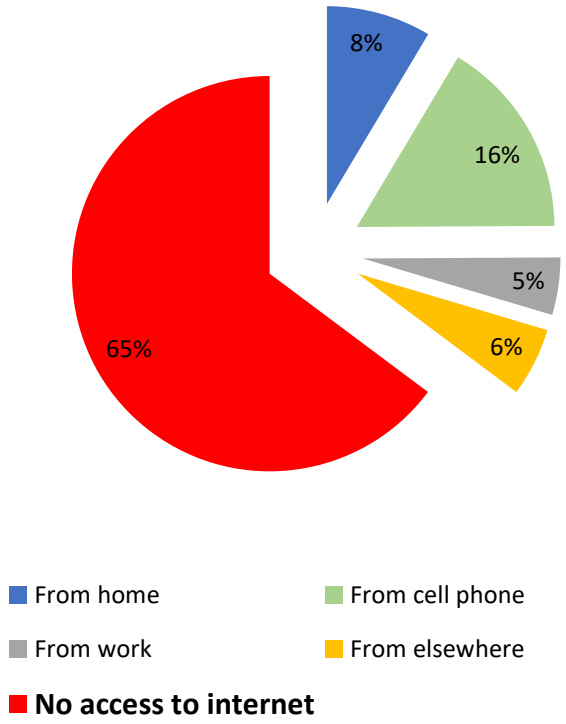


Source: World Wide Worx for Cisco Systems, 2020

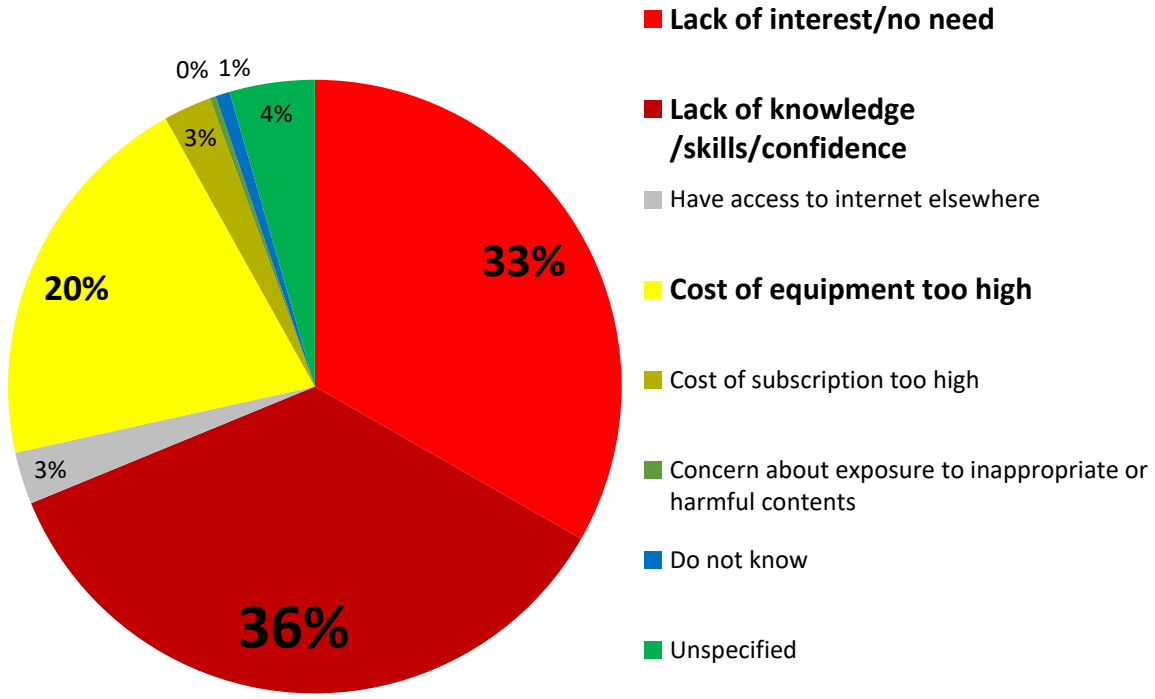
- Only 37% of Companies rolled out a digital transformation strategy
- Pre-Covid-19
  - 57% of Companies issued laptops for remote work to a quarter of their staff
  - 25% of Companies issued laptops for remote work to half of their staff
- Stress
  - No company believed remote work reduced work stress
  - Workers are more stressed if they experience connectivity challenges
- Digitally transformed businesses reported a 70% increase in productivity

Internet Access in South Africa

Household Access to the Internet



Reasons for not having internet access at home



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Source: General Household Survey 2018

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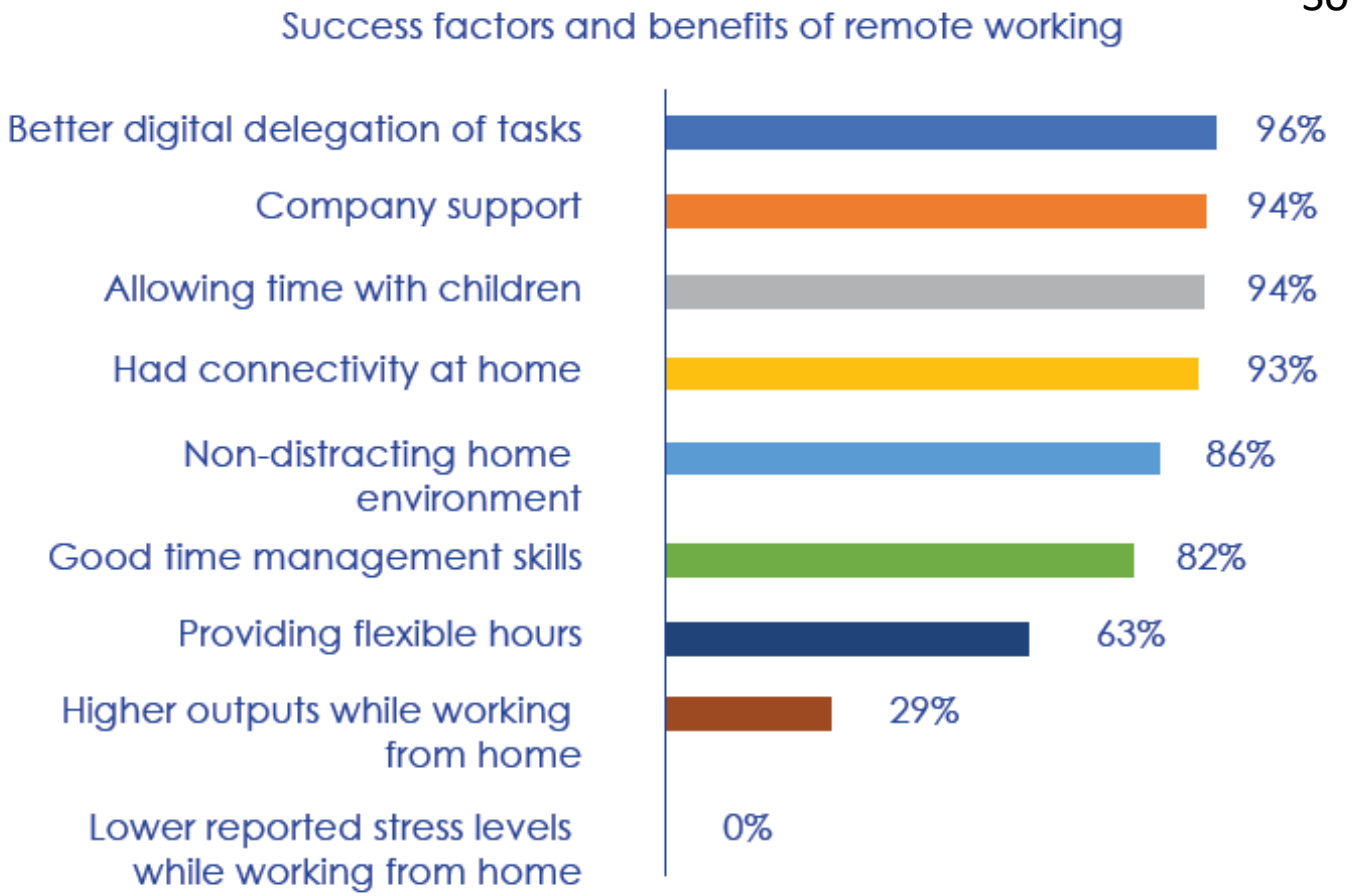
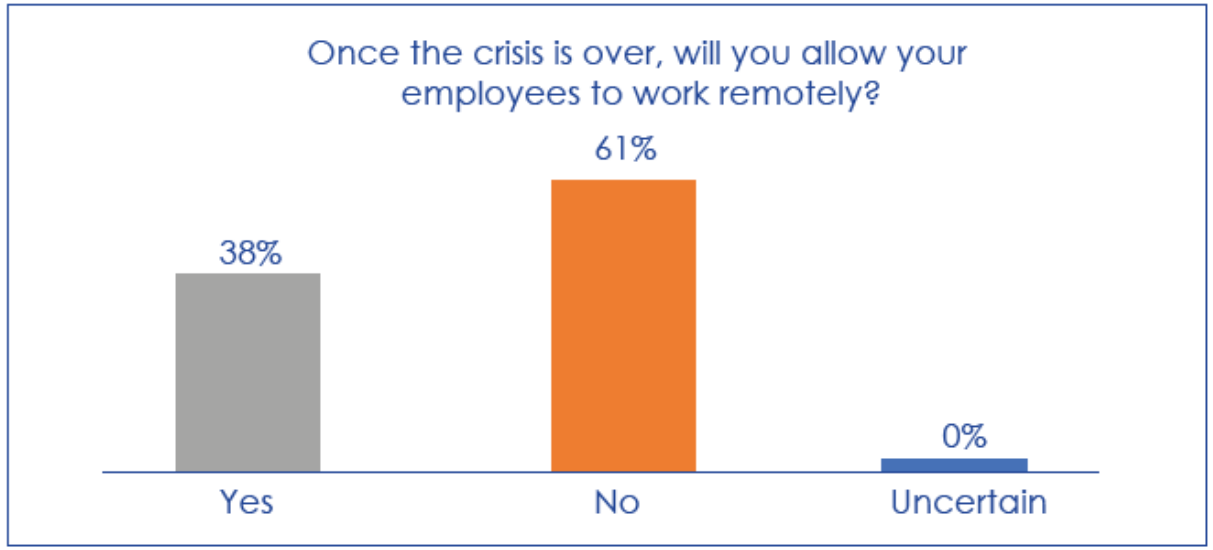
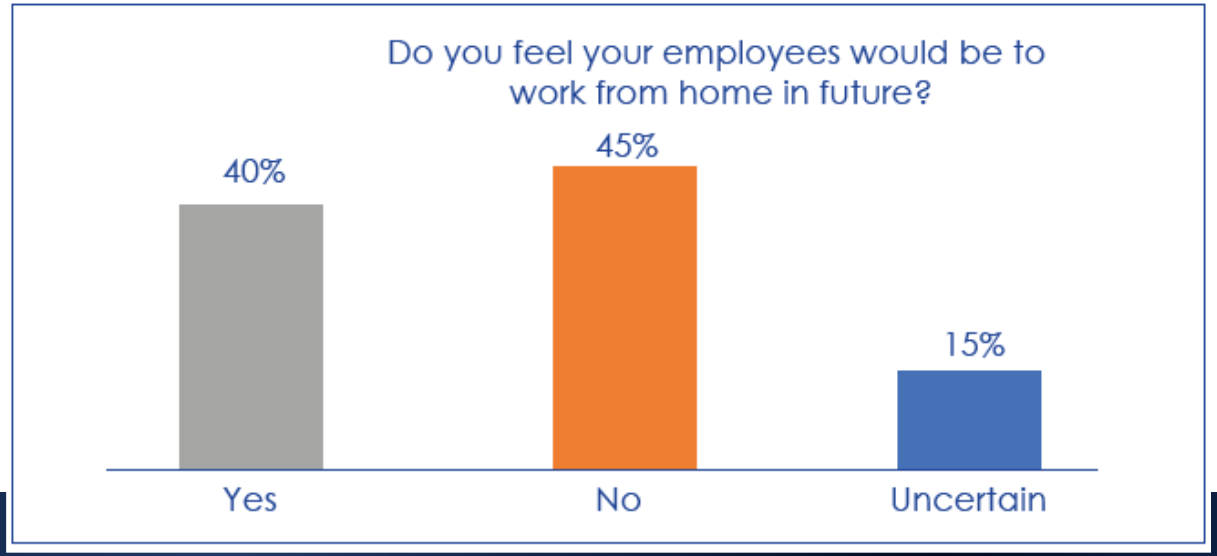
Critical Success Factors

Source: World Wide Worx & CISCO



Post COVID-19





Conclusions

- Digital transformation is essential
  - How do we promote transformation among small and informal businesses?
- Productivity and Wellbeing may improve
  - Flexibility may improve the Work Life Balance, if managed well
- Must recognise jobs at risk
  - Job transitioning strategies are needed to accommodate vulnerable workers

Thank you

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